

Dominie Pty Ltd



Booksellers • School Suppliers • Drama Agents

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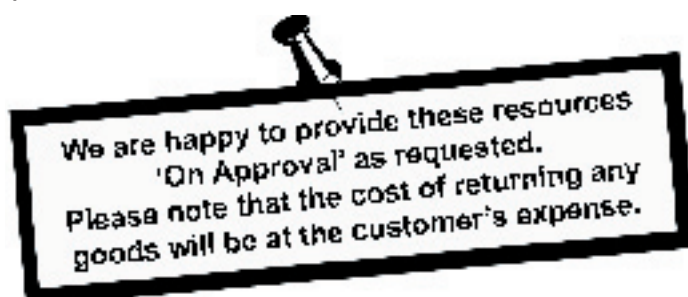
ON APPROVAL POLICY

Dominie recognises that sometimes several teachers are involved in the decision making of school purchases. Often our valued account customers, especially those in rural areas, need to check over specific content.

We are happy to send books 'On Approval' to all our valued account customers and ask that you observe the following points:

1. **The customer is responsible for the postage / delivery charges on receipt of goods. The cost of returning the goods will be at the customer's expense.**
2. Purchases made by cash, cheque or credit card in the Dominie store, **must be returned in person** with the register receipt.
3. **Goods returned within 14 days from invoice date may be returned for credit without penalty.**
4. A copy of the original invoice must be included with the items returned for credit. We would appreciate you including a note advising us of the reason for return.
5. All goods must be returned in mint condition and without school names, stickers or other visible signs of defacement. Goods that are not eligible for credit will be returned to the customer.
6. **All cassettes, software, videos, CD's, CD-ROM's and sale items are recognised as being Firm Sale Items. These goods are exempt from this policy.**
7. **Customers are reminded that it is an offence to photocopy from books supplied 'On Approval' and that we are obliged to inform the Copyright Agency Limited of any breaches detected.**

Dominie values your time and commitment to quality education and appreciates being your chosen resource supplier.



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